

## Oral Health Florida Data Action Team Minutes: August 21<sup>st</sup>, 2015 In-Person Meeting at Oral Health Florida Conference 3:00 p.m. - 3:45 p.m. EST

Members Attended: Lilli Copp (LC), Beth Genho (BG), Tara Hackney (TH), Jill Herndon (JH), Abigail Holicky (AH), Scott Tomar (ST)

Guests Attended: Nancy Sawyer (NS) from Special Olympics: Special Smiles, Zona Gale (ZG) from OHF

- 1. Welcome/Introductions
  - A. Meeting called to order at 3:00 pm
- 2. Approval of Minutes from July 28<sup>th</sup>, 2015 Conference Call
  - A. Moved (ST) and seconded (LC) to approve minutes. Approved.
- 3. Recap Accomplishments of Past Year
  - A. Updated Roadmap Indicators JH provided brief summary
  - B. Collaborations on Other State Initiatives JH provided brief summary
  - C. Explore Potential New Indicators
    - i. Are there other metrics that should be added to the Florida scorecard?
    - ii. Is there a process to recommend additional metrics to be added to the Florida scorecard? If yes, this should be presented to OHF leadership council.
       Example: At each Data Action Team meeting, evaluate a different data set based on a set of criteria (i.e. impactful, communicable, reliable, useable, etc.), discuss strengths and limitations, and vote at the end of the meeting if the data source should be used.
    - iii. Discussion:
      - a) LC: Need to consider data quality and impact on data reporting. For example, a program with poor data can bring down the state-level numbers/performance.
      - b) JH: Does there need to be a defined process for how data/indicators were chosen? Would additional data be "OHF endorsed"?
      - c) ST: People use data on scorecard for all sorts of reasons. We might consider having OHF be a respository of OHF data.
      - d) NS: When the road map was created, tough choices had to be made on what to report since reporting on all possible indicators on a routine basis is not practical; decisions on what to report were made based on what populations are most affected.
      - e) Overall recommendation of group: Explore whether OHF could serve as a repository for oral health data in the state. But new data would not necessarily need to be official roadmap indicators.
- 4. Planning for Coming Year
  - A. Potential new data sources/projects

- i. LC: Head Start/Early Head Start
  - a) Report separate indicators for Head Start and Early Head Start populations
  - b) There have been some data sharing challenges in the past between dental providers and Head Start programs
  - Implementation of managed care had a large impact on Head Start numbers; new data will hopefully show improvement now that there has been a full year of managed care
  - d) Group discussed if there were opportunities to look at correlations between ER data and Head Start data
- ii. TH: Recommended that the DAT evaluate cost of definitive care (offered at county health departments) vs ER care
  - a) TH: Examine at how much more ER costs are compared to the Medicaid reimbursement for definitive care
  - b) ST: ER data and charge data (total charges, mean charges) can easily be broken out by county; we could create a one-page summary for each county with ER dental service and cost information
- B. Other Recommendations for DAT
  - i. JH: Could we help programs to improve their data quality?
    - a) BG: An example of a quality improvement project would be creating a onepager for data entry/collection procedures like has been done for SEALS
    - b) LC: All Head Start programs have individual control over their data entry; the data is the same but the process of data collection varies greatly
    - c) JH: Can the Data Action Team facilitate a discussion to encourage use of standardized data collection form?
    - d) ST: Create a succinct useable form that people will voluntarily use
    - e) LC: Host a webinar with head start programs to talk about best practices for data collection; has examples of "ideal" head start data collection forms
    - f) TH: Compare Head Start vs 3<sup>rd</sup> grade surveillance forms for compatibility
    - g) JH: Remind Head Start programs how impactful data can be and provide examples for how to use their data
    - h) Overall: Group recommends exploring how the DAT can provide technical assistance related to Head Start data reporting
- 5. Summary of goals for next year (Group)
  - A. Providing ER data stratified at the county level with the following:
    - i. Basic utilization indicator (i.e. preventive services received)
    - ii. ER indicators
    - iii. Provider availability
  - B. Enhancing the current scorecard and creating a repository for oral health data that would provide accurate state-level data
  - C. Defining the role that the Data Action Team can have in assisting oral health programs improve their data quality
    - i. Sponsor a webinar for Head Start data collectors
    - ii. Compare examples of current data collection forms and create a standardized form
- 6. Other
  - A. Send other data quality project ideas to jill.herndon@keyanalyticsconsulting.com